

# Commercial Property Loss Adjuster (Midlands / West of Ireland)

As part of our continuing and ongoing expansion in Ireland, we currently have an exciting opportunity for a talented, experienced Commercial Property Loss Adjuster to join our team based in the Midlands / West of Ireland.

## The opportunity:

Reporting to the Head of Property you will be responsible for handling a portfolio of commercial property claims from investigation to settlement, ensuring company standards are met in relation to all technical and operational policies and procedures, including data protection and information security.

#### The role:

### Your responsibilities will include:

- Investigating, negotiating, determining the outcome and agreeing settlement of claims in a professional manner
- Assisting and liaising with policyholders, their representatives, insurers and brokers to achieve professional and timely conclusion of claims.
- Completing on site investigations and damage surveys for claims
- Producing reports in compliance with professional standards and internal guidelines in accordance with agreed timescales
- Actively contribute towards McLarens' business development programme
- Network, identify and facilitate opportunities for business growth.
- Ensuring time reporting and billing is compliant with internal standards, processing and systems.
- Ensuring invoices raised are accurate and timely.
- Undertaking projects and other ad hoc activities as required, to include participation in marketing activities on occasion.
- You will be expected to inspect, report upon, process and progress claims of small, medium and large loss value in a timely, customer focused manner, in accordance with existing client and internal sla's, and your level of experience should demonstrate such strengths and capability.

# **About you - Knowledge and Experience:**

Successful candidates will have gained significant experience in the commercial loss adjusting sector, or in allied professions, demonstrating a focus on quality, communication and organisational skills in a customer-focused environment. They will have proven capability in negotiation, decision making, problem-solving and reporting skills, coupled with strong stakeholder management. An ability to develop strong relationships both internally and externally is imperative.

Successful candidates must ideally hold or be working towards professional qualifications, preferably CILA, ACII or MDI. Candidates will also be required to successfully complete all related Fitness and Probity and CPD requirements.



This position will be based in the Midlands / West of Ireland. Due to the geographic coverage of the role travel will be required and a flexible approach to such requirements would be essential.

The successful candidates will benefit from an attractive salary, with accompanying performance related bonus scheme and can avail of our additional pension, health insurance and other benefits package, along with operating in our flexible approach based and supportive work environment.

Should you wish to apply, please forward your CV and supporting cover letter to hr.uk@mclarens.com

We look forward to hearing from you.

HR Team | McLarens